

ONEIDA NATION

# Elderly SERVICES

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(Lee McLester II Building-Elderly Complex)

### Oneida Senior Center

134 Riverdale Dr.  
Oneida, WI 54155

### Elderly Services Complex

2907 S. Overland  
Oneida, WI 54155

**Elderly Services:** *(after hours)* ..... (920) 869-2448

**Meal Site:** ..... (920) 869-1551

**Toll Free:** ..... 800-867-1551

*\* After hours phone service is available, please leave a message and the messages will be directed to the appropriate staff person for your assistance.*

# *Introduction*

Dear Elders, Community Members & Others:

I would like to take an opportunity to provide a brief description of Elderly Services for the Oneida Nation.

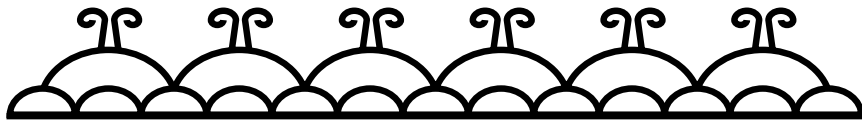
The Elderly Services Program consists of many community based services as described here in our new brochure. We strive to provide efficient and effective service to the most needy elders.

Our program policy and mission statement are a product of continued improvement efforts.

Our new brochure is a response to requests for increased awareness about elderly services therefore we welcome your input on any current or proposed services that you feel would be important to our service population.

*Warm Regards,*

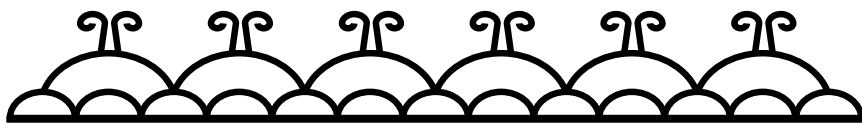
*Staff of Elderly Services  
& Program Director*



ONEIDA SENIOR CITIZEN'S PROGRAM

## *Mission Statement*

*Our mission is to assist our elders  
to maintain an independent,  
healthy, productive and quality  
lifestyle through love, caring and  
respect by the services we provide.*



# *Program Policy*

## **Program Policy for Service –**

On 1/11/94, the ONEIDA NATION COMMISSION ON AGING took action to establish a priority of serving older elderly or handicapped. Older elderly are identified as seventy (70) and over. It has been our program policy to insure that this group of elders are receiving services that will assist them to maintain an independent lifestyle. This is also documented in our mission statement. If you are unsure of the services that we provide or how we deliver them, please feel free to call and ask.

Some history and comments: The 70 and over age group has been identified nationwide as the most economically, socially and physically needy. This makes the Oneida Elders in this age group especially needy because they have not had employment opportunities that non-Indians have had. Those employment opportunities they did have, did not have any retirement benefits or were limited to minimal amounts of pay. Anyone born before 1927 suffered through the Great Depression as well. This age group have had many more struggles and suffered greater losses of health and family members due to TB and other diseases that are now managed. Their constant struggle to survive did not allow for the socialization and recreational needs that they now are entitled to. Many of the older elders are our parents, grandparents, aunts and uncles; and there is a great need to acknowledge them and understand their immediate needs. This will allow us to better prepare for the younger age group and increased elderly population.

Prior to 1/94, services were limited in nature. Any new service that we provide is limited by staffing and policy development as well as increased needs of this age group. We make every effort to include the needs of those elders who are 55 through 69 but are not always able to meet their needs. Many elders in this age group are still employed or recently retired and do not require the extent of economic, social or physical needs that we encounter with others. Our priority for serving this age group would be an immediate economic, health/safety issue or social issue. As our program grows, we anticipate the provision of more staffing, services and funding; and we look forward to being able to serve many more elders. Since 1994, we have increased our budget each year but have sometimes been hindered by increased demands for supportive service as well as hiring of qualified staff, new equipment and new vehicles. We have consistently exceeded our budget while trying to meet the needs.

We ask that you have patience with us while we improve delivery of all services to all elders. We do look forward to serving you!!!

# Services Available

## ONCOA –

Oneida Nation Commission on Aging is a nine member elected board that is instrumental in advising on policy development and pushing advocacy issues on behalf of Oneida elders. The board also assists in developing long and short ranged plans for elderly services for the Oneida Nation.

Monthly meetings are held on the second Tuesday of every month at 1:00 p.m. at the Elderly Services Complex. Meetings are open to anyone interested in attending and board members are open to hearing from you and will address issues in an effort to encourage and support our Nation's vision of respect for Oneida elders.

## CONGREGATE MEALS – Location Site, 134 Riverdale Drive

Lunch is served Monday-Thursday at 12:00 p.m.

Breakfast is served on Friday at 9:00 a.m.

<i>Cost of the meals:</i>	60+	Donation
	55-59	\$1.50
	54-under	\$5.00

## HOME DELIVERED MEALS –

For those elders who are home bound, have a serious health problem, and have a physician's order to have the meals delivered.

Lunch is delivered Monday-Thursday for 12:00 p.m.

Breakfast is delivered Friday for 10:00 a.m.

<i>Cost of the meals:</i>	60+	Donation
	55-59	\$1.50
	54-under	\$5.00

For further information please contact the kitchen at 869-1551.

## COMMITMENT TO NON-DISCRIMINATION –

In accordance with Civil Rights Compliance Standards, you will not be denied services or discriminated against because of religion, age, race, sex, disability, physical condition, sexual orientation or developmental disability. Reasonable accommodations will be made for disabilities in accordance with the Americans with Disabilities Act.



# Questions call:

## **BENEFIT SPECIALIST –**

Works with county residents 55 years and older, regardless of financial status. This is a paraprofessional position which provides information, assistance and administrative representation. The Benefit Specialist performs a variety of duties relating to public benefits for the elderly through coordination with other county, community, and governmental agencies, and under the direction of the regional legal assistance provider.

- Disabled clients and priority elderly (70 yrs. or older) are eligible for services first.
- Provide elderly assistance with legal forms, IE., Wills, Power of Attorney, Guardianship.
- In coordination with Center for Self Sufficiency – we assist with Medical Assistance, Energy Assistance, Financial Assistance, Community / Catastrophic Assistance, referrals and guidance which include paperwork, and transporting to these programs and other Tribal, State and Federal entities.
- Help set up Burial Accounts-inform the elders of \$5,000 Burial Fund. Burial options and / or arrangements advisement for Elderly Spouse / mate.
- Work daily with Social Security issues such as overpayments, disabilities, appeals or applications.
- Monthly Budget Planning.
- Process and follow-up all Medicare and Supplemental Insurances as well as contract health services.



869-2448 • 1-800-867-1551

### **RESPIRE CARE –**

A respite care worker will be made available for up to eight hours to provide relief to the caregiver of an elderly client. Priority is given to clients age 70 and over and disabled individuals who may be at risk of losing their independence at home or going into a nursing home.

### **IN-HOME CHORE WORKER –**

Helps disabled client's and / or ages 55 and up who are medically incapacitated with a priority being 70 years older.

- This service assists with general house cleaning and laundry.



### **ADVOCACY –**

Seeks out, identifies and informs older persons of the Oneida Tribe of the services and benefits available to meet their needs and concerns. Assists older persons in gaining access to benefits, entitlement and legal rights.

### **NEWSLETTER –**

A monthly newsletter is mailed to Oneida elders nationwide. Other issues are mailed by request. Please call and give your mailing information if you would like an issue.



# Questions call:

## ACTIVITIES & CRAFTS –



Planned activities and special events focused during holidays and community events are the highlight of our services. In addition, there are weekly crafts that Oneida Seniors participate in on-site as follows:

- Open computer lab, library and Elder Store.

ONEIDA ELDERLY SERVICES COMPLEX

Wednesday and Thursday 1:00 p.m.-3:00 p.m.

2907 S. Overland Rd. • Oneida, WI 54155

METHODIST CHURCH-EPWORTH HALL

Tuesday 9:30 a.m.-11:30 a.m.

N6037 County Hwy E • DePere, WI 54115

## SPECIAL EVENTS –

Special Events are held throughout the year and are scheduled on a monthly calendar along with the Activities & Crafts for those elders who participate in the Senior Center meal site and have a Senior Center Enrollment form on file with our office. Events such as Spring Fling, Easter Dinner, Halloween Party, Elder Christmas Party, Birthday Parties, Breakfast Forums, Wisconsin Indian Elders Association meetings, National Indian Council On Aging Conference, and many more. Please call 869-2448 for more information on



ONEIDA FAMILY- N6457 CT HWY H

upcoming events or watch in the “Drums Across Oneida” elder newsletter for events that are scheduled and coming up.

## FITNESS CENTER OUTING –

Fitness Center Outings are focused for those elders who are aged 70+ and / or those elders who have a Physicians requirement to participate in the Oneida Health Works Fitness Center. Enrollment is dependent on funding ability. These outings are Monday, Wednesday & Friday at 10:00 a.m. Please call 869-2448 for more details.

(Limited Enrollment)



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### **LIFELINE -**

A personal emergency response system designed to help people live independently. It uses a help-button device, worn as a necklace, bracelet or clip-on that alerts the Lifeline system at St. Vincent's Hospital in Green Bay, that a person is having problems. Lifeline is there 24 hours a day, 365 days a year. After the hospital has been alerted, a responder, a friend, or relative chosen by the Lifeline subscriber, is sent to the caller's home before an ambulance is called. Previously home-bound elders who may have fallen would lie there until someone found them. This service enhances service delivery and provides peace of mind to you and your loved ones. For more information call the Benefit Specialist.

### **FAITH IN ACTION VOLUNTEER SERVICES -**

Oneida Area Faith in Action Coalition seeks to improve the quality of life and enhance the spiritual growth of our community through the joyful giving of volunteer services to our elderly and infirm brothers and sisters and any who may benefit from assistance with transportation, companionship, respite, or useful labor. We provide assistance to clear the path to services better rendered by other agencies.

### **EMERGENCY SERVICES -**

We have a 24 hour answering service and are able to access immediate service in areas of electrical, plumbing and furnace repairs. This service is mainly to assure the quality of life and allow the person to maintain an independent lifestyle.

- In case of emergency please call: (920) 869-2448

### **SENIOR COMPANIONS & FOSTER GRANDPARENTS -**

Consists of elders age 60+, who volunteer for a maximum of 20 hours a week. These elders provide visitation to the homebound, companionship, check the needs of the homebound, and provide information / referrals to the Elderly Services for further follow-up.

GLITC Foster Grand Parent Program-

Goal: To enable low income persons age 60 and over to remain physically and mentally active and to enhance their self-esteem through continued participation in needed community services.

The Foster-grandparent carries out activities designed to provide social, emotional, and cultural needs of our community children.



### **TRANSPORTATION -**

Coordinate with Oneida Transit in providing transportation to meal sites, special events, community meetings, essential shopping, doctor appointments, etc.

\* Hours: 8:00 A.M. to 4:30 P.M. Must have a 24 hour advance notice.

# Questions call:

## HOME CHORE –

This service is intended to assist in helping to reinforce a more independent lifestyle for those elders that wish to remain in their homes. This service provides minor home and yard maintenance, lawn raking and mowing, snow shoveling and plowing. When you call, appropriate staff will be notified to follow up on your request. Priority age 70+ will have first consideration for any service. The scheduling of requests can take at least 3 days. For timely services please call ahead.

\* Service area: (Tribal reservation in Brown & Outagamie County)



## ELDER ABUSE REFERRAL –

An elder abuse worker is able to make referrals in areas of financial, physical, or emotional abuse, or self neglect. Home visits and follow-up are provided by qualified staffing and coordination. Our program is designated a lead agency in the state of Wisconsin.

- **WISCONSIN LAW 398, CH. 46.90** was enacted on May 9, 1984.

It requires that a lead agency be designated in each county for purposes of establishing coordinating, and publicizing the **ELDER ABUSE REPORTING SYSTEM**. The Law requires that victims receive services to enable them, whenever possible, to stay in their homes. The Elder Abuse Law holds that elder abuse has taken place when a person age 60 or older has been subject to: (a) physical abuse, (b) material abuse, (c) neglect, (d) self-neglect.

- **PHYSICAL ABUSE** consists of “willful infliction on an elder person of physical pain or injury or unreasonable confinement.”
- **MATERIAL ABUSE** (financial exploitation) denotes “the misuse of an elder person’s property or financial resources.”
- **NEGLECT** consists of “a **SIGNIFICANT DANGER** to an elder person’s physical or mental health because the elder person is responsible for his or her own care but is unable to provide adequate food, shelter, clothing or medical or dental care.”



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### **SENIOR EMPLOYMENT TRAINING PROGRAM –**

Through Title V, this program provides subsidized part-time employment for low-income older persons. The Wisconsin Bureau on Aging administers 331 positions through 20 “host” agencies. These public and private non-profit agencies provide work experience and training which assists older individuals in developing needed skills and enables them to find unsubsidized permanent employment.



### **ALZHEIMER'S SUPPORT GROUP –**

This is a new service to families and other care givers of persons with an irreversible dementia, such as Alzheimer's disease. The meetings will be held once a month. Please call 869-2448 for more information.



### **OUTREACH –**

Services to home bound elders age 55 and over with a priority to ages 70+ which include home visits, companionship, information and referral to insure that all elders are informed and have the knowledge of the services we provide. One on one visits help us to keep current information on this group for the purpose of immediate service delivery.

### **EMERGENCY HOME REPAIRS –**

This service provides low cost minor home repair to Oneida elderly who own their own home and are 70+. The provision of service is dependent upon health and safety concerns to help elders remain in their homes longer.

\* Service area  
(Tribal  
Reservation in  
Brown &  
Outagamie  
County)



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### **INFORMATION & REFERRAL -**

Provides an easy access to services that are located at local, state and federal levels as well as within the program. The Elderly Services Coordinator will document requests and follow up to insure of appropriate service delivery. Priority age for service is 70+, all other requests will be handled as scheduling permits. All efforts are made to improve the accessibility of information needed that will assist elderly / disabled clients.



### **LOAN CLOSET -**

This service provides home medical equipment (when available) and some other essential household needs to those elders and disabled who are low income on a loan basis.

- The equipment will be issued when the client signs the Loan Closet Agreement which says “the equipment will be returned to the Elderly Services Program when it is no longer needed.”
- Due to the constant demand for the home medical equipment, our program welcomes any and all equipment donations.



### **VOLUNTEER SERVICES -**

This program provides wonderful opportunities for all ages who like challenges in their life. Meet the challenge! Show society that Aging is a time for beauty, growth, and respect by becoming a volunteer with the Elderly Services Program. All volunteers must apply at Human Resources for background checks to insure of quality service delivery. Call 869-2448 if you would like to volunteer.



### **CERTIFIED NURSING ASSISTANT TRAINING -**

The cost of training may be covered for interested persons who submit a letter of intent to serve the elders in our community. A two year commitment to work within the Oneida Community is required as well as being an enrolled tribal member.

- Great for family caregivers.

- Please call for more information: (920) 869-2448.





# Memories

